

Preparing SIETS storage

You will need SIETS storage with mail configuration for mail storage and retrieval. To create storage, proceed as described below. You must have login account for SIETS Enterprise Manager. SIETS Enterprise Manager must be version 1.0.2 or higher to support features, described here.

1. Login into SIETS Enterprise Manager.
2. Click on “SIETS Storages”.
3. Press “Add Storage”.
4. Choose template for storage “Mail”, enter storage name and description. Select servers for storage and choose (optionally) to start storage at boot. *
5. Press Create button.
6. Start storage, you have just created.

* For detailed description on available parameters and general information on storage creation please refer to “SIETS Administration and Configuration Guide”, chapter 4.2.3 “Adding SIETS Storages”

(http://www.siets.net/dev/doc/HTML_AdminGuide/SIETS_Adm005.html#4_2_3_adding_siets_storages45).

Using Mail Loader

Warning. Before using mail loader, please close mail client, you plan to import mails from. Not closing mail client can cause problems during import or Mail Loader can refuse to import mails at all. Before opening mail client again, please close Mail Loader.

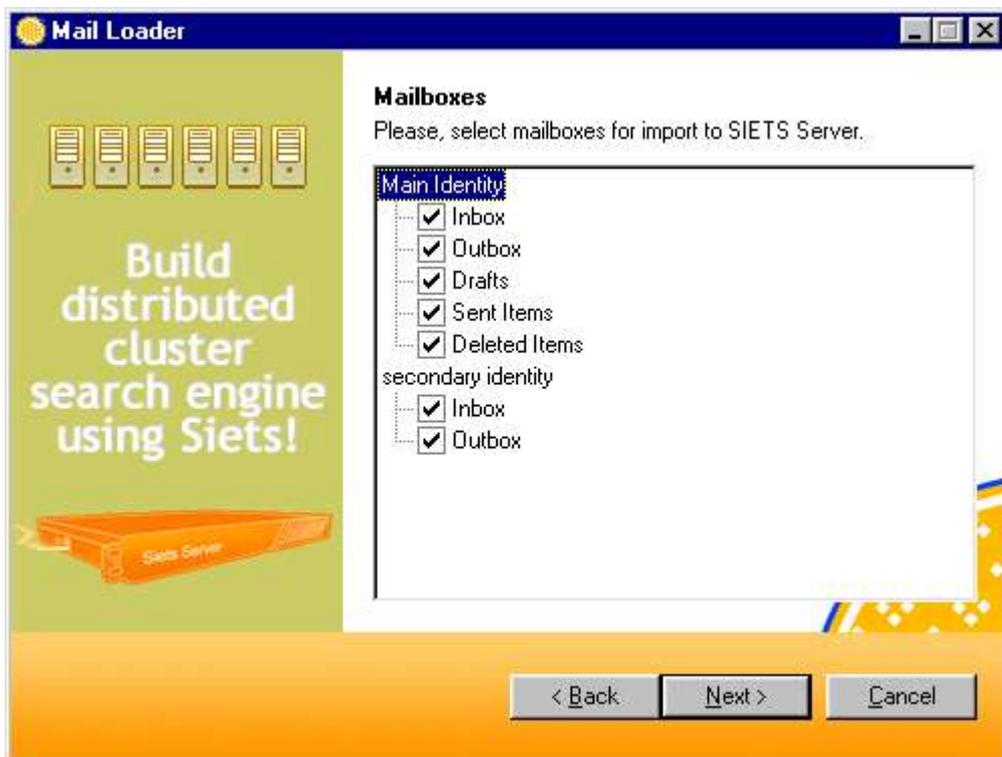
1. Start Mail Loader. Welcome screen will appear.



2. Press “Next” to continue. Mail client selection screen will appear.

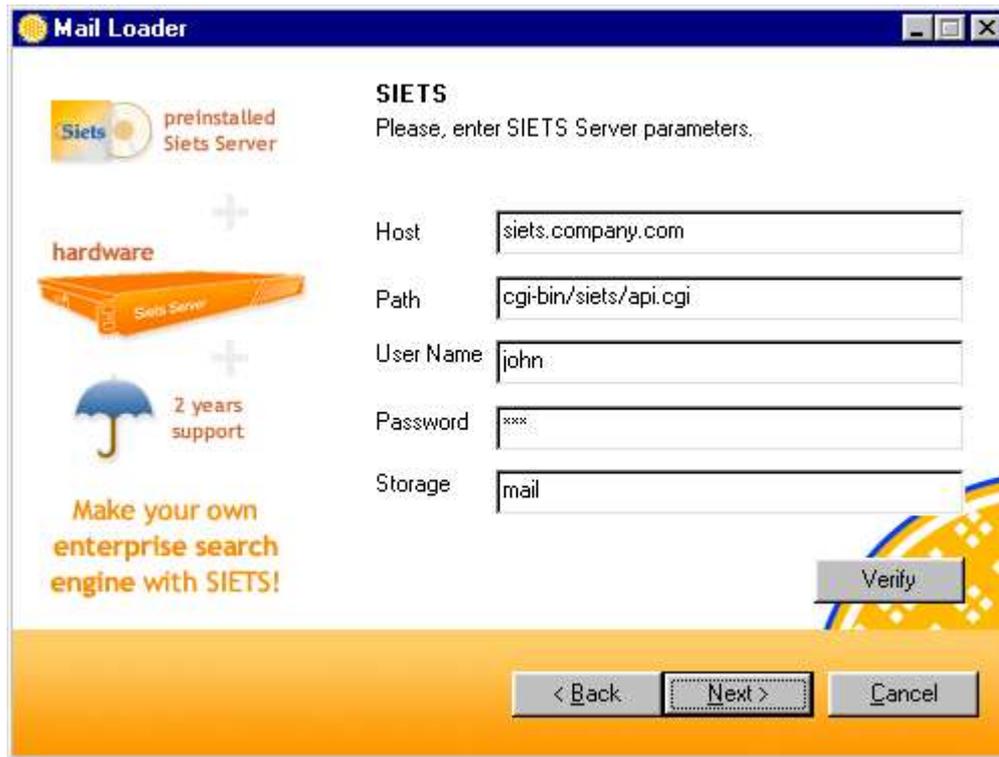


3. Select mail client and press “Next”. Folders selection screen will appear.



Account and folder names will be different for each user and mail client. Folders, listed in Mail Loader can be different from real mail client or not listed, if physical files are not created. By default, all folders will be selected. Selected folders will be imported to SIETS. To select or deselect folder, click on checkbox.

4. Click “Next” to continue. SIETS server parameters screen will appear.



The screenshot shows a window titled "Mail Loader" with a blue header bar. On the left side, there is a vertical stack of icons: a CD-ROM labeled "preinstalled Siets Server", a server rack labeled "hardware", and an umbrella labeled "2 years support". Below these icons is the text "Make your own enterprise search engine with SIETS!". On the right side, the title "SIETS" is followed by the instruction "Please, enter SIETS Server parameters.". There are five input fields: "Host" with "siets.company.com", "Path" with "cgi-bin/siets/api.cgi", "User Name" with "john", "Password" with "xxx", and "Storage" with "mail". A "Verify" button is located to the right of the "Storage" field. At the bottom, there are three buttons: "< Back", "Next >" (which is highlighted with a dashed border), and "Cancel".

You can obtain your SIETS server parameters from your network administrator.

Host – SIETS server host name or IP address.

Path – Full path from server root to SIETS API executable. By default, API will be installed in cgi-bin/siets/api.cgi. Normally there is no need to change this value.

User Name – Your user name for SIETS server.

Password – Your password for SIETS server.

Storage – Name of SIETS storage, you would like to import mails into. If you created storage by yourself, this is name, you entered in chapter 1, step 4.

Please use button “Verify” to verify parameters. Mail Loader will attempt to connect to specified storage using provided user name and password.

5. Press “Next” to continue. Import parameters screen will appear.



Here you can specify how mail messages will be imported.

Warning. Do NOT use "Clear storage before import", unless you are really sure, you need it. There can be messages from other users in the storage. Clearing storage will cause all messages to be lost.

Import new messages – will import all messages, that does not exist in the storage.

Update modified messages – will update all messages, that differs locally and in SIETS storage. Usefull for draft, template and similar messages.

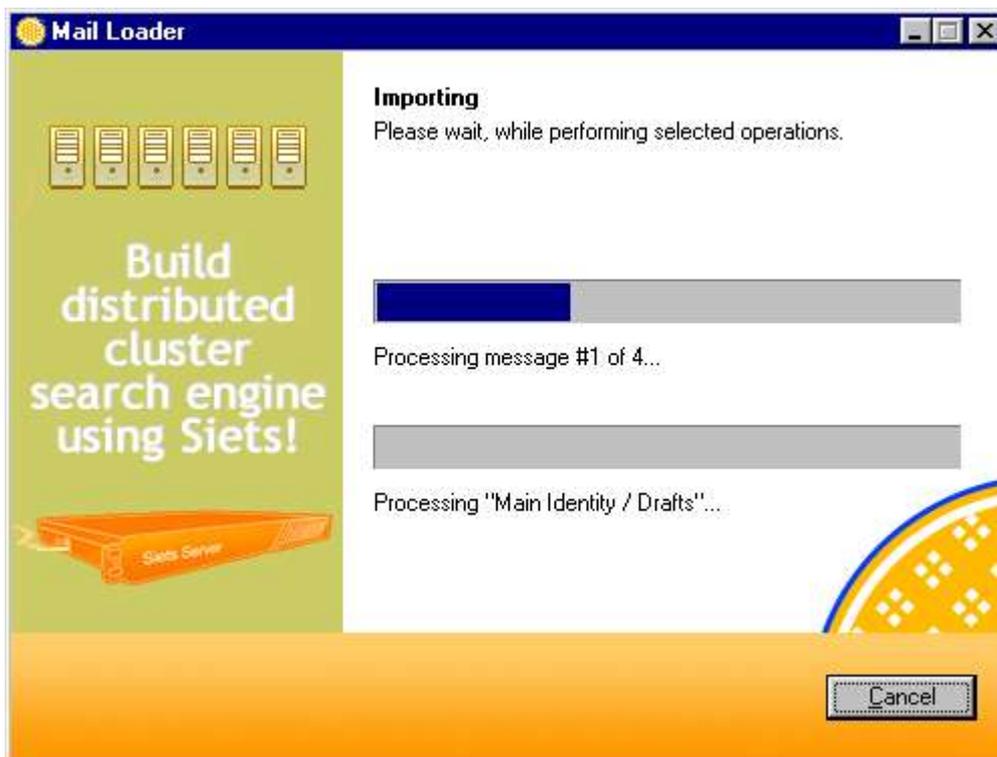
Additionally, you can set date period limit.

Import message only newer than <date> - will import all messages, that are created (not received) after specified date.

Import message only older than <date> - will import all messages, that are created (not received) before specified date.

Import message without date – will import messages, that do not have date header.

6. Press "Import" to start loading process. You will be prompted to confirm beginning of process. Progress screen will appear.



7. After all messages have been processed, last screen will appear.



Last screen contains report on import status. It contains following information:

- Total amount of messages processed.
- Number of successfully inserted and updated messages.
- Number of skipped messages. Message is skipped if it already exists in SIETS storage and does not need to be updated.
- Failed to import – number of messages, import failed with SIETS error with severity failed.
- Warning received – number of messages, import failed with SIETS error with severity warning.

- Errors – number of messages, import failed with SIETS error with severity error.
- Fatal errors – number of messages, import failed with SIETS error with severity fatal.
- Marked as deleted are messages, that are deleted from mail client, but still exists in data files. Use “compact folders” functions of mail client to remove these.
- Skipped due date limit – number of messages not imported, because date criteria was not satisfied.

Click on “Click here to open search form” link to open mail search form in default browser.
 Click on “Add search form to “favorites”” link to insert link to search form into MS Internet Explorer “Favorites”.

Press button “Finish” to close application.

Searching Mails

Default mail search form is included with SIETS server and installed in /siets/mail_form.html. For example, if your SIETS server is siets.company.com, that mail search form will be located at http://siets.company.com/siets/mail_form.html. To open search form, type in address into browser's address bar or follow links in Mail Loader application or “Favorites”.

Mail Search

| | |
|--------------|---------------------------------------|
| User name: | <input type="text" value="john"/> |
| Password: | <input type="password" value="****"/> |
| Storage: | <input type="text" value="mail"/> |
| Query: | <input type="text"/> |
| From: | <input type="text" value="boss"/> |
| To: | <input type="text"/> |
| CC: | <input type="text"/> |
| Recipient: | <input type="text"/> |
| Subject: | <input type="text"/> |
| Text: | <input type="text"/> |
| Identity: | <input type="text"/> |
| Folder: | <input type="text"/> |
| Attachments: | <input type="text"/> |

First 3 fields must be filled with your SIETS server user name, password and storage name, you would like to search into. When using links from Mail Loader application or “Favorites”, user name and storage will be automatically filled in.

Available search parameters are:

- Query – General query, that can appear anywhere in mail message;
- From – Sender;

- To – Direct recipient;
- CC – CC field;
- Recipient – Search in all recipients (To and CC);
- Subject – Mail message subject;
- Text – Mail message text;
- Identity – Identity (for MS Outlook Express) or account name (for Thunderbird);
- Folder – Mail folder: Inbox, Outbox, Sent, etc.;
- Attachments – Attachment file names.

Enter search parameters and press “Search” button. Search results will appear.

Subject: [Welcome to Outlook Express 5](#)

From: "Microsoft Outlook Express Team" <oe5@microsoft.com>

To: New Outlook Express User

Date: Thu, 30 Oct 2003 10:19:10 +0200

Folder: Inbox

Size: 11.14 KB

Outlook Express information, go to the Help menu, and then click Read Me. For Feedback, frequently asked questions, and tips visit our newsgroup. For updates and information about **Outlook** Express 5 visit Microsoft on the Web. For Help and troubleshooting, go

[Back](#)

Each result will contain mail message subject, sender, recipient, date, folder and size. CC field will be displayed, if message contains one. Text snippet will be displayed with highlighted query words only if it contains any search query word (image above - “outlook”). For more than 10 results, page listing will be displayed. Press “Back” button to return to search form or click on mail message subject to open it.

Welcome to Outlook Express 5

From: "Microsoft Outlook Express Team" <oe5@microsoft.com>
To: New Outlook Express User
Date: Thu, 30 Oct 2003 10:19:10 +0200
Folder: Inbox
Size: 11.14 KB

The solution for all your messaging needs

Featuring

E-mail and Newsgroups

Multiple accounts and Identities

HTML message support

Address Book and directory services

Offline synchronization

Improved Inbox rules

More Information

For the most current Outlook Express information, go to the Help menu, and then click Read Me.

For Feedback, frequently asked questions, and tips visit our newsgroup.

For updates and information about Outlook Express 5 visit Microsoft on the Web.

For Help and troubleshooting, go to the Help menu, click Contents and Index, and then look up Troubleshooting in the Index.

Thank you for choosing Internet Explorer and Outlook Express 5.

The Microsoft Outlook Express Team

Obtain a free trial personal digital ID from VeriSign.

Use this ID to positively identify yourself when you send secure e-mail.

Get your digital

ID today!

Back

User Name

Password

Open

Full message text with all service information will be displayed. Press "Back" button, to return to search results or enter your SIETS user name and password and press "Open" to download mail message and open it in your mail client.